FACT SHEET

As the largest global web-based entity management provider with over 650 international clients that include more than 25% of the Fortune 500, our experienced support teams across the United States, Canada, Ireland, England, Germany and Australia will help you get the most out of your GEMS solution.

> COMPUTERSHARE GOVERNANCE SERVICE'S EXPERIENCED TEAM HELPS ENSURE SUCCESS FROM CONVERSION RIGHT ON THROUGH TO ONGOING WORLD CLASS SUPPORT

The success of your subsidiary management system is our business. With over 20 years of solutions experience, our analysts, project managers and data management specialists provide a customized plan based on your needs.

MANAGING THE PROJECT AND COORDINATING THE RESOURCES

Computershare Governance Services (CGS) performs in-depth business analysis to personalize a system that meets your business requirements. We'll convert your data whether migrating from an existing system, integrating multiple systems, or inputting data from various sources. CGS can provide automated data migrations eliminating manual effort, human error and saving time and money.

A PROJECT PLAN AND PARTNERSHIP

Our project plan expertise allows our joint team of service professionals and your key stakeholders (from legal, tax, finance, risk management and others) to define the goals. We'll customize the application and project plan to give you the information and controls necessary to meet your global subsidiary governance and compliance requirements.

Before you can get organizational charts, complete statutory filings or obtain accurate lists of your foreign subsidiaries out of your application, you need to get the data right. After a merger or acquisition, data is often scattered everywhere – from tax department spreadsheets and the corporate secretary's minute books to legal counsel's documents.

We'll migrate, convert or help you enter and scrub your data clean.

TRAINING, EDUCATION AND FOLLOW-UP SUPPORT

Once GEMS is set up to your specifications, education and training begins. We understand that learning new software, no matter how intuitive, can seem overwhelming. Your users need to be able to maximize the software's capabilities. That's why we offer hands-on training through standard and customized programs ensuring our solution is user specific and simple to use. Our training solutions include:

> **End-user training:** to navigate through the system and create, modify and report on your corporate data.

> **Implementation training:** for project managers and key users to learn core concepts, functionality and navigation that will help during implementation to set up system parameters and customizations.

> **Advanced training:** includes working with your primary administrators to create custom reports, set user security, conduct audit trails and any features required for your solution.

> **Browse training:** teaches view-only users how to view corporate data, appointments, run reports, organizational charts and any other features to be made available based on their security privileges.

In addition, we offer technical administration training to staff responsible for maintaining security, assigning end-user access levels and managing systems.

EXPERIENCED AND COMMITTED CLIENT SERVICE MANAGEMENT

Once you're up and running, your dedicated Client Relationship Manager (CRM) takes over as your personal point of contact with support through ongoing communications. By offering a dedicated CRM and not a 'hotline', we help ensure your support professional offers the personal level of support that is key to a successful partnership. One of our goals is to be our clients' partner, offering world class solutions.

CONSULTANCY SERVICES TO GET THE MOST OUT OF YOUR SOLUTION

Consultants can help you use your entity management solution to eliminate duplication, mitigate risk, and reduce compliance risks.

Our professionals can customize areas of the solution to help you deal more effectively with:

> Corporate strategy on global subsidiary governance and compliance

> Using your solution as a global enterprise system

> Subsidiary life cycle and data certification and compliance reporting

> Policies and internal guidelines management

> Internal compliance initiatives

> Contract and transfer pricing agreement management

Individualized consultancy combined with our advanced technology will add value to your organization, through services that provide benefits reflected on your bottom line.

ABOUT COMPUTERSHARE

Computershare (ASX:CPU) is a global market leader in transfer agency and share registration, employee equity plans, proxy solicitation and stakeholder communications. We also specialize in corporate trust services, tax voucher solutions, bankruptcy administration and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in data management, high volume transaction processing, payments and stakeholder engagement. Many of the world's leading organizations use these core competencies to help maximize the value of relationships with their investors, employees, creditors, members and customers.

Computershare is represented in all major financial markets and has over 10,000 employees worldwide.

For more information, visit
www.computershare.com

ABOUT COMPUTERSHARE GOVERNANCE SERVICES

Computershare Governance Services (CGS) is the leading global supplier of web based entity management, board portal and subsidiary governance solutions. Over 250,000 legal entities across more than 160 jurisdictions are administered, governed and kept compliant using our software. Leading companies from all market segments look to our team of governance specialists for proactive ways to stay compliant and minimize risk in an ever increasing regulatory environment. Our headquarters in Monaghan, Ireland are supported by 11 offices across the globe.

CGS is part of Computershare (ASX:CPU), a global market leader in transfer agency and share registration, employee equity plans, proxy solicitation and stakeholder communications. We also specialise in corporate trust services, tax voucher solutions, bankruptcy administration and a range of other diversified financial and governance services.

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