

QIC'S IMPLEMENTATION OF ENTITY MANAGEMENT SOFTWARE

CASE STUDY

FACTS

QIC Limited is a leading provider of dynamic investment solutions for super funds and other institutional investors. The group's secretarial team provides secretarial and governance services to QIC and approximately 200 entities, comprising domestic and international trusts and companies.

The team's various responsibilities include incorporating new entities, maintaining intellectual property, seal register reporting and regulatory compliance.

QIC's previous corporate data management system, which was developed in-house, required substantial enhancements to satisfy the team's current and future requirements. With growing and diverse business information needs, QIC required a new system to further meet the governance and compliance activities surrounding its entities across numerous jurisdictions and internal workgroups.

CRITICAL ACTION

After careful analysis of business requirements, QIC selected GEMS, a solution offered by Computershare Governance Services. The GEMS product was considered the best choice for QIC as it was able to satisfy immediate requirements and also had sufficient capacity for growth to support QIC in the future.

It was important the new system be accessible online as users were based in both Australia and in the UK.

Staff at QIC and Computershare worked closely to review the requirements and agree



“The support and assistance provided by Computershare's project team ensured a smooth transition and roll-out”

Nicole Madden, Assistant Company Secretary, QIC

RESULTS

upon an implementation plan. The Computershare team assisted in the preparation of QIC's corporate data by conducting various stages of data testing, review and configuration, as well as training sessions both onsite and via web conference. Together, we were able to meet the tight implementation timeframes, while the support and assistance provided by Computershare's project team ensured a smooth transition and roll-out.

GEMS has been 'live' for several months and Computershare's staff continue to assist with ongoing queries and options for expansion within QIC.

Through the scoping process, QIC has also recognised that GEMS could act as a repository and tracking system for thousands of document records executed by its various entities.

QIC is preparing to lodge forms electronically with ASIC and to fine-tune the document requirements.

**COMPUTERSHARE
GOVERNANCE SERVICES**
cgs.computershare.com

John Cormican
Sales Manager > Australia & New Zealand
john.cormican@computershare.com.au
+61 2 8234 5065

Luke Phillips
Project Manager > Australia & New Zealand
luke.phillips@computershare.com.au
+61 3 9415 5463

Computershare Investor Services Pty Limited ACN 078 279 277 t/a Computershare Governance Services.
Level 3, 60 Carrington Street, Sydney, New South Wales, 2000. Yarra Falls, 452 Johnston Street, Abbotsford, Victoria, 3067